

AAA

VOICE PROMPT (MALE)

Thank you for calling A-A-A. If this is an emergency, please hang up and  
dial 9-1-1. For roadside assistance, press or say '1.'

CALLER (SINGS, LOUD, DRUNKEN VERSION OF THREE DOG  
NIGHT'S "ONE")

One is the loneliest number that you'll ever do!!

VOICE PROMPT

To renew your membership, press or say '2.'

CALLER (CONTINUES SINGING "ONE")

Two can be as bad as one, it's the loneliest number since the  
number one!!

VOICE PROMPT

I'm sorry, I do not recognize your selections. Please listen carefully to the  
following menu as our options have changed.

CALLER (SINGS BOWIE'S "CHANGES")

Ch-ch-ch-changes! Turn and face the strange! Ch-ch-ch-changes, don't  
wanna be a richer man!!

VOICE PROMPT

If you know your party's extension, you may dial it at anytime.

(Cont.)

CALLER (SINGS THE BEATLES “ANY TIME AT ALL”)

Any time at all! Any time at all! Any time at all, all

you've gotta do is call, and I'll be there!!!

VOICE PROMPT

If you know the name of the person you’re trying to reach, you may

Speak it now. To reach the bill...

CALLER (SINGS THREE DOG NIGHT’S “WEDDING BELL  
BLUES”)

Biiiiiiiii!! I love you so, I always will!! I look at you and see  
the passion eyes of May!! But am I ever gonna see my wedding day??!!!

VOICE PROMPT

Please hold while I transfer you to (PAUSE)

BILL (PRE-RECORDED OUTGOING MESSAGE, NAME)

Bill... Nealy.

(SOUND FX: CLICK! BEEP! HANDSET PICKUP)

BILL

Good afternoon, Bill Nealy.

CALLER (SINGS “WEDDING BELL BLUES”)

Biiiiiiiii! I love you so! I always will!!!

BILL (TAKEN ABACK)

Well.. hi there! Who’s this?

CALLER (SINGS THE WHO’S “WHO ARE YOU?”)

Whoooooooo... are you?! Who who, who who...!!!”

(Cont.)

BILL

Sir, I'm sorry, please stop singing!! I can't understand what you want.

CALLER (SINGS ROLLING STONE'S "YOU CAN'T ALWAYS GET  
WHAT YOU WANT")

You can't...always get...what-choo want!!

BILL

Sir, if you don't stop singing I'm hanging up.

CALLER (CATCHES BREATH, PANTING)

Bill...don't hang up. (HALF SPEAK, HALF SINGS MARVIN GAYE &  
TAMMI TERRELL'S "YOU'RE ALL I NEED TO GET BY")

You're all...I need... to get by...

BILL (IMPATIENT, BUT CURIOUS)

One more time. Speak your words.

CALLER (BACK TO TALKING, STILL EDGY)

I need you, Bill W.

BILL

It's Bill Nealy.

CALLER

Right, because of the anonymous thing.

BILL

Uh... okay. How can I help you?

CALLER (DESPERATION)

Bill Bill Bill, I'm so glad I got to you in person. You're my last hope.

(Cont.)

BILL (FLATTERED)

Well that's something I don't hear everyday!

CALLER

No no no, I mean it, Bill W. I really really mean it. You are the only person on the planet EARTH who can help me right now!!

BILL

My name is... you know what? The heck with it! I am Bill W.!

CALLER

I knew it!! Thank you, Bill. Thank you for your honesty. I have so much to tell you!

BILL

Okay, let's start at the beginning. Are you calling from the middle of a road or intersection?

CALLER (SURPRISED)

What?! No!

BILL

Good! That's real good. Now, tell me your name.

CALLER

Franklin. Franklin Davies.

BILL

Okay, Franklin, the situation sounds intense, but I can walk you through this. But first, I'm gonna need your undivided attention, okay? I'm going to ask you a series of questions right now. Can you promise you'll give me 100% of your attention for the next few minutes?

(Cont.)

CALLER

I promise, Bill W. Anything you say.

BILL

Thank you, Franklin. Now, take a moment and let me know if you smell  
any gas.

CALLER

Oh yeah, lots of it. You know, malt liquor...

BILL (STARTS TO PANIC)

Oh dear, okay okay, don't panic! Do you hear me, Franklin! Do not  
panic!!

CALLER

Calm down, Bill W.! It's just gas! Sometimes me and my brother light  
matches and...

BILL (FRANTIC)

No! Do not light any matches right now!!

CALLER

Okay okay!! Geez, it's just for fun.

BILL (STILL FRANTIC)

Okay okay. Let's do this right. Can you tell me where the gas is coming  
from?

CALLER (LAUGHS)

I sure as can! It's coming out the rear!

BILL

Oh no, that's not good, Franklin!

(Cont.)

CALLER

You're telling me! Hahaha!

BILL

Okay. (PAUSES) Where is your car right now?

CALLER

My car? The garage, I guess. Damn thing is harder to turn over than a pilgrim's wife.

BILL

You guess?

CALLER

I ain't seen it in almost thirty days. (SINGS JOE WALSH'S "LIFE'S BEEN GOOD") "I lost my license, now I don't drive!"

BILL

No singing!!

CALLER

Sorry! Listen, Bill W., I need your help. I been drinking and drinking and drinking and I just can't stop! Now are you gonna help me stop drinking or are we gonna talk cars all day?

BILL (LIGHTBULB)

Oh. I get it.

CALLER

Thank you!

BILL

Were you trying to call Alcoholics Anonymous?

(Cont.)

CALLER

Of course, Bill W.! What the hell do you think this was all about?!

BILL (SEETHING)

My...name...is...Bill...Nealy! I'm a bookkeeper for Triple-A! You  
called the American Automobile Association. Hell-lo??!!!

CALLER (SINGS ADELE'S "HELLO")

Hello from the other side-yide...!!

(FX: CLICK!)